

Coastal Wedding & Event Hire – Terms & Conditions (September 2026)

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These Terms & Conditions apply to all equipment hired from Coastal Wedding & Event Hire ("the Company"). By placing a booking, you agree to be bound by the following terms.

<u>Hire Item</u>	<u>Item Value</u>
(A) LOVE Letters	£250
(B) MR & MRS (MR & MR) Sign	£250
(C) Sweet Cart - White	£200
(D) Sweet Cart - Rustic	£200
(E) Sweet Cart - Small	£100
(F) Ferris Wheel - Table Standing	£100
(G) Ferris Wheel - Floor Standing	£200
(H) Popcorn Machine	£250
(I) Candy Floss Machine	£250
(J) Nacho Machine	£250
(K) Pic n Mix Stand - On Wheels	£250
(L) Donut Wall	£100
(M) Cupcake Wall	£100
(N) Drink / Shot Wall	£100
(O) Sweet Cone Stand	£100
(P) Crisp Wall	£100
(Q) Love Heart Stand	£100
(R) Post Box - Rustic	£100
(S) Post Box - White 'Wishing Well'	£100
(T) Fold-Up Tables & Benches	£100

(U) Garden Games - Ring Toss, Bean Bag, Connect 4, Jenga, Noughts & Crosses, Higher or Lower, Hook a Duck	£100
(V) Heart Photo Booth	£100

1. Definitions

- Client — the person, company, or organisation hiring equipment or services.
- Equipment — items hired from the Company as selected from the hire list
- Hire Period — excludes delivery & collection of hire items
- Booking Fee/Deposit — the initial payment required to secure the booking.

2. Booking & Payment

- A non-refundable Booking Fee of £25 is required to secure the date and hire item(s).
- The remaining balance must be paid no later than 14 days before the event date, unless otherwise agreed in writing.
- Bookings made within 14 days of the event must be paid in full at the time of booking.
- Equipment is not reserved until the Booking Fee has been received.

3. Security Deposit

- A £50 refundable Security Deposit may be required for certain items such as Sweet Carts, Popcorn machine & Candy Floss machine
- The deposit will be refunded within 7 days after the event, provided all equipment is returned in the same condition it was supplied.
- Deductions may be made for damage, loss, cleaning, late return or item is required longer than original booking.

4. Delivery, Setup & Collection

- Delivery and collection charges are based on distance, access, and time requirements.
- The Client must ensure clear access for delivery and collection. The Company reserves the right to decline set up if they deem the access/area unsafe.
- If the Client opts for self-collection, they are responsible for safe transport of the equipment. Any damage caused during transit is chargeable.

5. Client Responsibilities

- The Client is responsible for the equipment from the moment it is delivered or collected until it is returned or collected by the Company.
- Hire Item(s) must be used only for its intended purpose and handled with care.
- The Client must ensure:
 - Equipment is kept dry and protected from weather.
 - Items are not left unattended in unsecured areas.
 - No adhesives, pins, tape, or decorations are applied unless approved.
- The Client is liable for loss, theft, breakage, or damage, regardless of cause for the item value in the hire list

6. Damage, Loss & Cleaning

- Any damaged, lost, or unreturned items will be charged at full value (as per the item value), not hire value.
- Items returned excessively dirty (e.g., candle wax, food, mud, drink spills) may incur a cleaning fee.
- The Company's assessment of damage and replacement value is final.

7. Cancellations & Amendments

- Booking Fees are non-refundable under all circumstances.
- Cancellations made:
 - More than 30 days before the event: Full Refund (if paid in full at time of booking less any booking fees)
 - 14–30 days before the event: 50% of the total hire cost is payable.
 - Less than 14 days before the event: 100% of the hire cost is payable.
- Reductions in order value are treated as partial cancellations and may not reduce the final balance owed.
- Increases in order value are subject to availability.

8. Company Liability

- The Company is not liable for:
 - Delays caused by traffic, weather, or circumstances beyond its control.
 - Injury or damage caused by misuse of equipment.
 - Losses incurred by the Client due to event disruption, cancellation, or equipment failure beyond the Company's reasonable control.
- The Company's total liability shall not exceed the total hire fee paid.

9. Force Majeure The Company is not liable for failure to fulfil obligations due to events beyond its control, including but not limited to extreme weather, accidents, illness, strikes, or national emergencies.

10. Photographs & Marketing Unless the Client requests otherwise in writing, the Company may use photographs of the setup or equipment at the event for marketing and social media.

11. Ownership All hired items remain the property of Coastal Wedding & Event Hire at all times. The Client has no right to sell, sub-hire, or alter the equipment.

12. Governing Law These Terms & Conditions are governed by the laws of England and Wales, and any disputes shall be resolved in UK courts.